

**2025 OPRA GREAT PROVIDER SUMMIT - DAY 1 (PRE-CONFERENCE TRAINING)
WEDNESDAY, MAY 28TH**

DAY & TIME

Wed. 05/28 1:00pm - 3:00pm	Pre-Conference Training - The Future of Disability Services: National Perspectives on a Changing Landscape - Panelists: Peter Moore, Barbara Merrill, Mary Sowers and Stacy DiStefano
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**2025 OPRA GREAT PROVIDER SUMMIT - DAY 2
THURSDAY, MAY 29TH**

DAY & TIME

Thurs. 05/29 9:00am - 9:30am	WELCOME - Peter Moore, OPRA President
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Thurs. 05/29 9:30am - 10:30am	Session 1 - KEYNOTE SESSION - A Program on Innovation & Creativity - Cliff Goldmacher
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Thurs. 05/29 Breakout Sessions 10:45am - 11:45am	15 min break	LEADERSHIP	PROGRAM DESIGN/INNOVATION	BUSINESS/OPERATIONS	SUPERVISION & CUSTOMER SERVICE	ADVOCACY
		Session 2	Session 3	Session 4	Session 5	Session 6
		Building Better Boards	Fostering Accountability & Trust: OPRA's Just Culture Learning Collaborative	Understanding Background Checks, Court Records & Disqualifying Offenses	Leading in a New Role: From DSP to Supervisor	The Power of Words: Crafting Messages That Connect
		Tom Speaks The Impact Group	Teresa Kobelt (Panel)	James Kemmerle Ashtabula County Board of DD	Bethany Toledo OADSP	Tim Hinds & Erin Sogal TrailBlaze Creative

Thurs. 05/29 11:45am - 12:45pm	ATTENDEE & EXHIBITOR LUNCH
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Thurs. 05/29 Breakout Sessions 1:00pm - 2:00pm	LEADERSHIP	PROGRAM DESIGN/INNOVATION	BUSINESS/OPERATIONS	SUPERVISION & CUSTOMER SERVICE	ADVOCACY
	Session 7	Session 8	Session 9	Session 10	Session 11
	Planning for the Future: Succession Strategies for Strong Leadership	A 'Great Provider' Guide To Excellence	From the Top Line to the Bottom Line: Protecting Your Agency's Profitability in the Current World	Rocking Your Leadership: Lessons from the Stage	More Voices. More Choices: Using Customer Data to Make Decisions, Collaborate and Drive Change
	Adam Fazio & Jenny Bergman Benefactor Group	Katherine Dunbar CQL The Council on Quality and Leadership	Phil Feldman Sandata Technologies	Chris Wolf I Am Boundless	Emily Kendall EmpowerMe Living

Thurs. 05/29 Breakout Sessions 2:15pm - 3:15pm	15 min break	Giv.	Brittco	Primary Solutions	Step Up to Social Connection	Gladey	StationMD	Impruvon Health
		Sponsored Session	Sponsored Session	Sponsored Session	Sponsored Session	Sponsored Session	Sponsored Session	Sponsored Session
		Enhancing Service Delivery in Ohio I/DD: Integrated Tools for Success	All-in-One Software Solution for IDD Agencies & Independents, OOD/VR Providers, ICFs, County Boards and EVV	Optimizing DODD Compliance, EVV and Financial Operations with Advisor Anywhere	Step Up to Social Connection Curriculum	Breaking the Feedback Vacuum: A Game-Changer for Developing Leaders in 8 Competencies and Critical Skills	Utilizing the Healthcare Assessment	The Leading eMAR and Medication Dispensing Technology for IDD Providers
	Danny Laneri Giv.	Scott Flowers Brittco	Liz Thompson Primary Solutions	Deb Shumard Step Up to Social Connection	Stacy Sufka Gladey Consulting	Emily Martinez & Sarah Davies StationMD	Justin Amoyal, Brian Connery & James Ravenscraft Impruvon Health	

Thurs. 05/29 3:30pm - 4:30pm	Session 12 - LEGISLATIVE UPDATE - Panel: Success Group, Pete Moore & Christine Touvelle
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Thurs. 05/29 7:00pm - 9:30pm	OPRA PARTY
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**2025 OPRA GREAT PROVIDER SUMMIT - DAY 3
FRIDAY, MAY 30TH**

DAY & TIME	LEADERSHIP	PROGRAM DESIGN/INNOVATION	BUSINESS/OPERATIONS	SUPERVISION & CUSTOMER SERVICE	ADVOCACY
Fri. 05/30 Breakout Sessions 9:00am - 10:00am	Session 13	Session 14	Session 15	Session 16	Session 17
	The Employer Resource Network Collaborative of Cleveland	Driving Excellence with A3: A Roadmap for Operational Improvement in I/DD Services	Navigating Change: 2025 Employment Law Updates	From Good to Great: Transforming Customer Service through Training & Development	Getting Involved: Strategies for Effective Advocacy and Engagement
	Tony Thomas Welcome House	Stacy Sufka Gladegy Consulting	Nelson Cary Vorys	Joel Carson RHA Dayton	Taylor Armstrong U.S. Senate Regional Office
Exhibitor Brunch	LEADERSHIP	PROGRAM DESIGN/INNOVATION	BUSINESS/OPERATIONS	SUPERVISION & CUSTOMER SERVICE	ADVOCACY
Fri. 05/30 Breakout Sessions 11:00am - 12:00pm	Session 18	Session 19	Session 20	Session 21	Session 22
	Innovative Business Strategies: Exploring Shared Services & New Models	Thriving Through the Chaos of Change	ICF Reimbursement Update & Benchmarking Trends	Invisibility Sucks: Helping Employees Be Seen & Heard	Aligning Advocacy Priorities: Navigating Differing Voices
	Teresa Kobelt (Panel)	Molly Mackey LEAdeRnship Institute	TJ Ely & Denise Leonard Plante Moran	Dave Roustio RHAM	Jennifer Kucera, Brittanie Maddox & Sara Davies Ohio Olmstead Task Force
10 Min. Break					
Fri. 05/30 12:10pm - 1:00pm	Session 23 - CLOSING GENERAL SESSION - The Great Provider Send-Off - Pete Moore, OPRA				